

# Volunteer Role Profile



Volunteer Role

Volunteer Manager

Where you will be based

**Host**

**Volunteer manager**

**Community**

## Why we want you

Volunteering at Young V&A will give you the opportunity to inspire creative confidence in the younger generation through play, imagine and design. Designed by young people, for young people, the museum completely reimagines what a space for young visitors can be, encouraging the creative curiosity crucial for the development of future generations. Bringing your passion for supporting young people's development and creativity, you'll be at the forefront of making a huge impact in the local community, while also supporting the transformation of volunteering within the V&A.

You would be asked to give time once or twice a month, or even more if you want. Volunteering slots last for four hours with a break. They are available seven days a week, with morning and afternoon sessions available.

## What you will be doing

- Welcoming visitors, discovering their interests and getting them excited about their visit, suggesting ideas for programmed events, activities and gallery interactives
- Sharing information on collections, exhibitions, membership and events
- Supporting the team to activate the temporary exhibition space
- Ensuring a great experience for a wide range of visitors by being a warm, welcoming presence, supporting with information and finding their way around
- Joining a team of staff and volunteers committed to creating a joyful visitor experience

## The skills you need

- A friendly, welcoming attitude
- A passion for speaking with and supporting the development of young audiences.

## What's in it for you

- The opportunity to use and build a range of skills, including confidence, communication and leadership
- Enjoy interacting with a variety of visitors from next-door neighbours to overseas visitors



- Share knowledge and inspire young visitors
- Gain experience in the Arts, Culture and Heritage sector
- Have a huge impact in bringing joyful experiences to the local community
- Build connections and make friends with a creative team of staff and volunteers at Young V&A

## **Disclaimer**

Role specific training and support will be given throughout. As this role will include supporting young people, a background check (DBS) will be required. Young V&A will make arrangements for this, including payment, for those who take on the role