

Volunteer Role Profile



Volunteer Role

Residency Volunteer

Volunteer Manager

Volunteering Contact

Where you will be based

Property/on-site

Why we want you

As a Residency Volunteer you will create unforgettable days out for our global visitors, helping them find out about Open Studios events and enriching the experience of everyone involved. From tourists to repeat visitors to members of the local creative community, you will help residents make people feel welcome in their studio and share useful information to make everyone's visit successful, memorable and fun. A typical session involves talking to people about the Residency programme, telling them about the artist and their work, and ensuring they have a safe and enjoyable visit in the studio where they can chat with the resident. You may also promote the event around V&A South Kensington by talking to visitors at museum entrances and busy points. Open Studio events take place on select Saturday afternoons (13.00-15.00) and Friday evenings (18.00-21.00) throughout the year. Volunteers put themselves forward to help with specific dates. You would need to arrive to an event 15 minutes early for a briefing and to help staff tidy up afterwards. Volunteers are asked to support around four to five sessions per year, or more if you would like.

What you will be doing

- Welcoming visitors as they arrive in the studio, explaining what is going on and sharing information about the resident, their work and the space
- Capturing data insights by using a clicker to count attendee numbers and helping gather feedback
- Providing general support during the event, this might include helping to set up or clear away materials
- Spreading the word about Open Studios by promoting the event at allocated points around V&A South Kensington
- Helping visitors locate the Residency studios by giving directions or leading them there
- Attend a yearly training session to learn about residents' practice

The skills you need

- Be friendly, welcoming and approachable
- Be curious about creative processes and meeting artists and creatives
- Have an interest or experience in helping with events
- Enthusiasm for the V&A's mission to champion design and creativity in all its forms, for everyone



What's in it for you

- Gain insight and behind-the-scenes experience of an artist's process
- Grow your confidence in talking with people, sharing your knowledge and insights
- Develop experience in how an event and learning programme can open up the world of the V&A to visitors
- All relevant training and support will be provided.

Disclaimer

Successful applicants will be required to undergo a basic DBS (Disclosure and Barring Service) check. This will be carried out by the V&A. All relevant training and support for the role will be provided.